## **Bellingham Cleaners & Tailors Ltd.**

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## IFI Fair Claims Guide (ANSI/IFI 1-1988)

Let us assume you have a damaged garment □ How will you or your drycleaner or any legal arbitrator determine the adjustment amount?

Every textile product has a <code>life</code> expectancy <code>according</code> to its intended purpose, material content and the rate of change in fashion or style. Since an article may retain a degree of usefulness beyond the point of life expectancy, it has some residual value for as long as it remains in useful condition; however, this is usually a minimal monetary value. An article that is rendered unwearable, or worn out, within or beyond its normal life expectancy, has no value and no negotiable basis for adjustment regardless of the nature of the loss or damage. Sentimental value because of personal attachment is subjective and is ruled out as a valid consideration.

See Table I: Average Life Expectancy of Textile Items in Years

As with life expectancy, age and condition are also taken into consideration in deciding the value of a used textile article at the time of damage or loss. A very worn garment is less valuable than an identical garment of the same age in good condition. A garment also loses value with the passage of time, regardless as to whether or not its owner has obtained fullest use of it.

See Table II: Claims Adjustment Values Criteria

Here is a step-by-step method for calculating adjustment value:

- 1. Determine the replacement cost of the article.
- 2. Refer to Table I for the type of item and its life expectancy.
- 3. Refer to the appropriate column in Table II.
- 4. Read down the column to the actual age of the article.
- 5. Read across this line to the adjustment values and choose the value that best describes its condition.
- 6. Multiply this adjustment value by the replacement cost to determine the adjustment amount.

Table I: Average Life Expectancy of Textile Items in Years

APPAREL		HOUSEHOLD FURNISHINGS
Bathing Suits 🗆 🗆 🗆 🗆 🗆2	Fabric, lined & unlined □ □ □3	Bedspreads                         .6
Bathrobes	Rubber and plastic□ □ □ □3	Blankets
Lightweight □ □ □ □ □ □ □ 2	Shirts	Heavy wool and
Heavy or quilted □ □ □ □ . □ 3	Dress	Synthetic fibers □ □ □ . □ 10
Wool	Sports	Lightweight                 5
Blazers	Wool or Silk□ □ □ □ □ □ □2	Electric                         5
Cotton and blends□□ □ □ 3	Ski Jackets	Comforters                             5
Imitation suede*□ □ □ .□ □ 3	(including Down)□ □ □ □ .□ 2	Down                             5
Wool                   4	Skirts	Fiberfill                   3
Coats and Jackets	Slacks	Curtains
(Outerwear)	Lounging & active sport □ □2	Sheer                       3
Children s 🗆 🗆 🗆 🗆 🗆 🗆 2	Dress           .                      3	Glass Fiber 🗆 🗆 🗆 🗆 🗆 3
Cotton and blends □ □ □ 3	Socks	Draperies
Down	Sport Coats	Lined
Fur	Cotton & synthetic blends3	Unlined                         .4
Imitation fur or suede*□ □ 3	Imitation suede* □ □ □ □ □ .3	Sheer                       3
Leather and suede □ □ □ .5	Wool and wool blends□ □ □4	Glass fiber 🗆 🗆 🗆 🗆 🗆 🗆 4
Plastic□ □ □ □ □ □ □ □□ 2	Suits	Sheets & Pillowcases □ □□ .2
Wool                     4	Cotton and synthetic□ □ □ □ .2	Slipcovers
Blouses	Summer-weight wool □ □ □3	Table Linen
Choir Robes	Imitation suede*□ □ □ □ □ .□ 3	Fancy                         5
Dresses	Silk	Other                         2
Casual 🗆 🗆 🗆 🗆 🗆 🗆 🗆 2	Washable□ □ □ □ □ □ □ .□2	Towels 3
Office                     3	Winter-weight wool □ □ □ .□4	Upholstery Fabrics □ □ □ □ 5
Silk                                 2	Sweaters	
Evening	Ties	
High Fashion□ □ □ □□ 3	Underwear	
Basic □ □ □ □ □ . □ □ 5	Foundation garments □ □1	
Formal Wear	Panties □ □ □ □ □ □ □ □ .1	
Gloves	Slips	
Fabric                           1	Uniforms	
Leather                         2	Vests 2	
Rainwear & Windbreakers		
Film & plastic coated □ □ . □ 2		

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<sup>\*</sup>Nonwoven only. Life expectancy for coated or flocked articles is two years.

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Table II: Claims Adjustment Values Criteria

Life Expectancy rating of article in years (from Table 1)					Adjustment Values				
1	2	3	4	5	10	Percent of Replacement Cost Depending on Condition			
		Age of	Article			Excellent	Average	Poor	
0-4 mo.	0-4 mo.	0-4 mo.	0-4 mo.	0-4 mo.	> 1 year	100%	100%	100%	
4-7 mo.	4-7 mo.	4-10 mo.	4-13 mo.	4-16 mo.	1-4 yrs.	75%	75%	60%	
7-9 mo.*	7-13 mo.*	10-19 mo.	13-25 mo.	16-31 mo.	4-6 yrs.	70%	60%	45%	
9-11 mo.*	13-19 mo.	19-28 mo.	25-37 mo.	31-46 mo.	6-8 yrs.	50%	40%	30%	
11-13 mo.*	19-25 mo.	28-37 mo.	37-49 mo.	46-61 mo.	8-11 yrs.	30%	20%	15%	
13 mo. & older	25 mo. & older	37 mo. & older	49 mo. & older	61 mo. & older	11 yrs. & older	20%	15%	10%	
*Use only with □Average□column in figuring Adjustment Value									

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